

- Staff Recruitment responsible for the new opening
- Coffee Trainer
- Responsible for suppliers and inventory
- Dealing With parent company on the creation of the menu and recipe's
- Helping Parent company on writing handbook and training program
- Staff Mentor
- Responsible of P&L
- In charge of staff development plan
- leading staff in all job aspects
- Event manager

Store Manager for the Notting Hill Branch

Amorino Uk

agosto 2017 a gennaio 2018

Main Duties Performed:

- Staff Leader
- Training New and internal staff
- Stock Taking Management
- Responsible of Safe ans Tills
- Wastage controller
- Budget Controller
- Responsible for the store profits
- Recruiter of new staff
- Health and Safety responsible
- Banking Knowledges

Duty Manager/Store Manager

One Housing Groups Sohostel/SoHostel Coffee Club

settembre 2015 a agosto 2017

during my time in OneHousing the Company opened a Coffee Shop in Soho which I took fully Charge)

Main Duties Performed:

- Training of new staff
- Trial shift examiner
- Responsible of the production
- Stock Controller
- Food and Hygiene controller
- Coffee trainer
- Reception Manager
- Problem Solving
- Responsible of complains
- In charge of group dinner booking
- Seating organizer
- In charge of Menu and Prices for the Coffee Shop
- In charge of suppliers relations

Front of House Manager

Premier Inn Hotel Wandsworth-Wandsworth, UK

febbraio 2015 a agosto 2015

Main duties performed:

- Responsible of Reception, Bar and Restaurant
- In charge of Safe and Till
- In charge of restaurant service
- Trainer of new staff
- Problems Solver
- In charge of staff leading
- Banking and security procedure responsible
- In charge of weekly meeting and objectives

Assistant Manager/Store Manager

Paul UK

agosto 2013 a agosto 2015

Main duties performed:

- Recruiting new staff
- Training new and old staff in order to let them grow
- In charge of Stock Taking and orders
- In Charge of Rota and Holidays
- Problems Solver
- Working on objectives
- Banking and security procedure responsible
- In charge of weekly meeting and objectives
- In charge of Health and safety
- In charge of production
- Responsible for the shop Profit and loss
- Help Company to reach objectives and targets

Deputy General Manager

Piccadilly Backpackers Hostel

gennaio 2007 a marzo 2013

Main duties performed:

- Recruiting new staff
- Training new and old staff in order to let them grow
- In charge of contracts with Online Booking Engines
- In Charge of Rota and Holidays
- Problems Solver
- Working on objectives
- Banking and security procedure responsible
- In charge of Monthly meeting and objectives
- In charge of Health and safety
- Responsible for the Profit and loss
- Responsible for the state and maintenance of the building
- Facilities responsible

- Trainer of Managers
- In charge of Reservation and Correspondent for groups
- Staff Meeting Leader
- In charge of budget and targets

Istruzione e Formazione

Diploma of Higher Education

Competenze

- Inventory
- Scheduling
- Inventario
- Competenze informatiche
- MS OFFICE (Meno di 1 anno)
- retail sales
- Operations Management
- MENTOR (Meno di 1 anno)
- Team Building
- Negoziazione di contratti
- Microsoft Word
- Word
- Vendite
- Servizio clienti
- Operations
- Inventory Management
- Payroll
- Supply chain management
- Registratore di cassa
- MICROSOFT OFFICE (Meno di 1 anno)
- Schedule Management
- Acquisti
- training

Informazioni aggiuntive

Skills:

- Leadership
- Management
- Targer achiever

- Trainer
- Stock Controller
- Staff Management
- Banking skills
- Till and Safe responsible
- Mentor

Technical: Advanced Knowledges of Microsoft Office and Internet Literate

Interpersonal: Charismatic, Friendly, Flexible, Responsible.

Autorizzo il trattamento dei miei dati personali ai sensi dell'art. 13 D.Lgs. 30 giugno 2003 n. 196 e dell'art. 13 del Regolamento (UE) 2016/679.